Nov 23- Mar 24

|                       | Arriving - PRMs  |      |          |          |         |          |         |
|-----------------------|--|------|----------|----------|---------|----------|---------|
|                       | Standard<br>(time<br>assistance<br>available<br>at gate or<br>aircraft<br>side from<br>arrival on<br>chocks) |      | November | December | January | February | March   |
| Pre-<br>booked        | Numbers<br>of PRMs   |      | 2104     | 2262     | 1963    | 1871     | 2623    |
|                       | 5 mins   | 80%  | 94.65%   | 89.57%   | 95.03%  | 96.58%   | 98.28%  |
|                       | 10 mins  | 90%  | 97.58%   | 93.42%   | 98.08%  | 99.12%   | 99.08%  |
|                       | 20 mins  | 100% | 99.77%   | 99.49%   | 99.57%  | 99.79%   | 99.62%  |
|                       | 30 mins  |      | 100.00%  | 99.92%   | 100.00% | 99.79%   | 100.00% |
|                       | 45 mins  |      | 100.00%  | 100.00%  | 100.00% | 100.00%  | 100.00% |
|                       | 60 mins  |      | 100.00%  | 100.00%  | 100.00% | 100.00%  | 100.00% |
| Non<br>pre-<br>booked | Numbers<br>of PRMs   |      | 425      | 437      | 381     | 346      | 456     |
|                       | 25 mins  | 80%  | 100.00%  | 100.00%  | 100.00% | 100.00%  | 100.00% |
|                       | 35 mins  | 90%  | 100.00%  | 100.00%  | 100.00% | 100.00%  | 100.00% |
|                       | 45 mins  | 100% | 100.00%  | 100.00%  | 100.00% | 100.00%  | 100.00% |
|                       | 60 mins  |      | 100.00%  | 100.00%  | 100.00% | 100.00%  | 100.00% |
|                       | 75 mins  |      | 100.00%  | 100.00%  | 100.00% | 100.00%  | 100.00% |