**Newcastle Airport Consultative Committee**

**Summary of Meeting 12th September 2023**

**Present Representing**

9 Committee members were in attendance, plus 2 officers from Newcastle Airport.

10 apologies were received.

**Election of Chair, Deputy Chair and Appointment of Secretariat**

The Committee’s Chair and Deputy Chair were elected by unanimous vote.

The Airport representative was re-elected Secretariat by unanimous vote.

**Minutes of last meeting and matters arising**

The Committee agreed the minutes of the last meeting were an accurate representation and the matters arising from the previous meeting had all been completed.

**Chairman’s Business**

The Chair updated the Committee about the sad passing of John Scott. John was previously a very active member of the Committee and its Deputy Chair, and representative of the Darras Hall Estates Committee.

The Chair also shared that in the recent CAA Accessibility Report the Airport performed extremely well, ranking 'Good' in the first three months of the period and then 'Very Good' for the other nine months of the report.

**Secretary’s Business**

The Secretary shared that the Airport’s Planner recently attended a meeting regarding the local bus service provision. They set out the concerns of the Committee and the Airport on the lack of local bus routes servicing the Airport and advised the Committee that they would keep them updated with any further information on this.

**6. Airport Company Report**

Officers took the Committee through the Airport Company Report.

* The business continues to perform strongly and has seen well over 90% of pre-pandemic passenger numbers year to date, with passenger numbers this summer higher than forecast.
* During the NATS outage team members performed extremely well and managed the incident swiftly and effectively.
* AEGEAN has added additional frequencies over the Christmas and New Year period, KLM has added a 5th daily frequency and SunExpress has announced that it will continue to operate flights from the Airport next summer.
* The Airport was recently one of the top ranked UK Airports in the recent Which? report.
* The first of the next generation security scanners is now in place, and staff are using it for training. The rest of the next generation security scanners will be put in place over the winter period, ready for next summer.
* The Passenger Assistance team continue to deal with a high volume of passengers requiring assistance.
* A new Diversity and Inclusion Group has been set up to provide feedback to the business on areas for improvement.
* The Airport has recently sponsored Northern Pride, Sunderland AFC and the Shaun the Sheep Art Trail for St Oswald’s Hospice.
* The Airport has recently welcomed the Shadow Aviation Minister on a recent visit and will soon welcome Baroness Vere, Parliamentary Under-Secretary of State in the Department for Transport.
* The number of noise complaints seem to have peaked and are now going down.
* The planning application for the EV Charging Station at Callerton Parkway has been submitted to Newcastle County Council.

**Website Presentation**

An Officer took the Committee through a presentation on the Airport website.

**Date of next meeting**

The Chair informed the members the next meeting would be held on **Tuesday 12th December at 10:00.**